

MID-RANGE MICHIANA USER'S GROUP

(www.MRMUG.org)

Thursday July 21, 2016

Meetings begin at **12:00 noon EST** (South Bend Time). Lunch will provided.

The meeting will be held at noon on Thursday July 21, 2016:

CIBER Innovation and Technology Center

4100 Edison Lakes Parkway

Suite 240

Mishawaka, IN 46545

Lunch will be provided!

Ciber and IBM are so confident you are going to like what you are going to hear that everyone who registers and attends will receive an **Avantree WATER RESISTANT Outdoor Bluetooth Speaker!**



Please register for the meeting by noon on Wednesday July 20, 2016 at

mrmug.org (<http://mrmug.org/Forms/Reservations/Reservation.html>)

or email your reservation to Vicki Pawloski (vpawloski@ciber.com) with your name and the date of the meeting that you are going to attend.

Topic – IBM Integrated Multivendor Support

IBM Integrated Multivendor Support offers simplified maintenance for non-IBM hardware.

IBM® Managed Support Services - multivendor technical support services - integrated multivendor support (IMS™) provides hardware maintenance for non-IBM storage, server, and networking hardware. IMS extends the product life of non-IBM hardware by delivering level 1 support, level 2 support, and parts for non-IBM hardware that is not covered by warranty.

Learn how Integrated Multivendor support from IBM offers a smarter way to manage the support costs of your non-IBM server, storage, and networking equipment.

Also learn about Enhanced Software Support Services (Account Advocate, Enhanced Technical Support, Custom Technical Support, and Support Line for Linux)

Speaker –

John Trommater
IBM Global Technology Services
TSS Channel Sales



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Meeting Location

CIBER Innovation and Technology Center
4100 Edison Lakes Parkway
Suite 240
Mishawaka, IN 46545

Please register for the meeting

Please register by noon on the day before the meeting at mrmug.org or email your reservation to Vicki Pawloski at vpawloski@ciber.com with the following information:

- The date of the meeting(s) you are going to attend
- The name and email address of the people that you are making the reservation for.

Please register on the MRMUG website (<http://www.MRMUG.org>), make your reservations BEFORE noon on the day before the presentation that you want to attend.

<i>President</i>	<i>Newsletter</i>	<i>Treasurer</i>	<i>Facilities</i>	<i>Speakers</i>
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